What's New

- Electronic Medical Records (EMR) templates are now being created for new NCTN studies.
- New document types are available in the Source Document Portal (SDP).
- You can view individuals with a withdrawn status at your site and an ! mark appears next to the name of a person in danger of automatic withdraw in the Roster Update Management System (RUMS).
- NCORPs can link patients to non-patients within their NCORP in the Oncology Patient Enrollment Network (OPEN).
- The modernized Delegation of Tasks Log (DTL) is slated for release in early 2024. The updated screens will feature a new landing page.

Resources on the CTSU Website

1. Getting Started with the CTSU
2. New Staff Training
3. IROC: Provider /Site Fact Sheet
4. CTSU FAQs
5. Glossary and Acronyms
6. CTEP IAM User Access Update

Support Links and Contacts

- CTSU Help Desk: ctsucontact@westat.com; 1-888-823-5923
- Regulatory Help Desk: CTSURegHelp@coccg.org; 1-888-651-2878
- RCR Help Desk: RCRHelpDesk@nih.gov
- ID.me Support: CTEPHelpDesk@nih.gov (IAM Linking) Contact us (id.me) (ID.me account)
- CIRB: support@ncicirbcontact.zendesk.com; 1-888-657-3711
- TRIAD: triad-support@acr.org; 1-703-390-9858