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NRG Oncology has received communication from the Baylor College of Medicine that they will begin a measured re-opening of the NRG Oncology Serum Bank on June 16, 2020. Collection and submission of patient blood specimens should be resumed for upcoming correlative science collection time points. The Serum Bank initially will not be fully operational but will be open weekly Tuesday through Friday with limited hours of operation and staff. Priority will be given to the receipt and processing of samples. Due to these limits, other operations may be subject to delays. This includes but is not limited to:

- Sample Collection Kits
 - o Sites should anticipate up to 5 business days for automatic kit replacements and new kit request fulfillments. This is in addition to the usual 3-5-day ground shipping time. **Expedited requests will not be available.** Sites should plan accordingly.
- Communication
 - o Phone calls may not be readily answered; therefore, it is suggested that communication be made via email at: tumor-bank@breastcenter.tmc.edu. Generally, replies can be expected within 1 business day.

The Serum Bank will adjust its hours and receipt criteria as Baylor continues to reopen and allows for additional hours and staffing.

A more detailed communication will be provided with additional information regarding breast and colorectal protocol-specific specimen submissions that were due during the NRG Oncology Serum Bank and NRG Oncology Biospecimen Bank-Pittsburgh closures.

If you have any questions about this memo please contact the Clinical Coordinating Dept. (CCD) at (800) 477-7227 or ccdPGH@nrgoncology.org.