## **CTSU Resource Sheet**

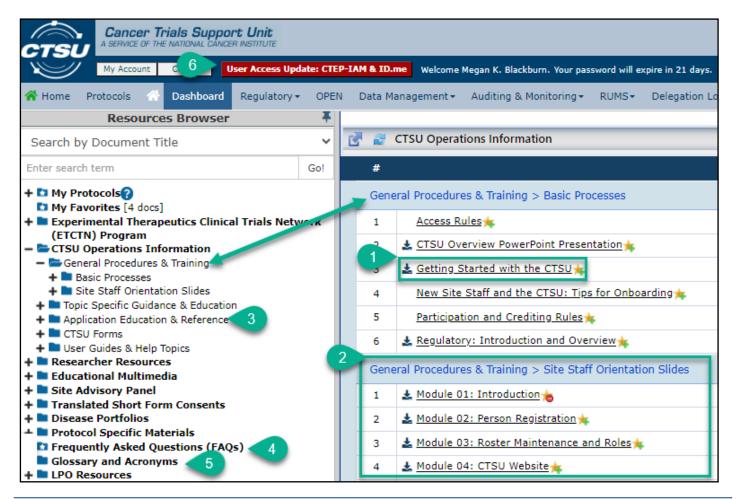


## What's New

- Electronic Medical Records (EMR) templates are now being created for new NCTN studies.
- New document types are available in the Source Document Portal (SDP).
- You can view individuals with a withdrawn status at your site and an! mark appears next to the name of a person in danger of automatic withdraw in the Roster Update Management System (RUMS).
- NCORPs can link patients to non-patients within their NCORP in the Oncology Patient Enrollment Network (OPEN).
- The modernized Delegation of Tasks Log (DTL) is slated for release in early 2024. The updated screens will feature a new landing page.

## **Resources on the CTSU Website**

- 1. Getting Started with the CTSU 3. IROC: Provider /Site Fact Sheet 5. Glossary and Acronyms
- 2. New Staff Training 4. CTSU FAQs 6. CTEP IAM User Access Update



## **Support Links and Contacts**

- CTSU Help Desk: <a href="mailto:ctsucontact@westat.com">ctsucontact@westat.com</a>;
  1-888-823-5923
- Regulatory Help Desk: <a href="mailto:CTSURegHelp@coccg.org">CTSURegHelp@coccg.org</a>;
  1-868-651-2878
- RCR Help Desk: <u>RCRHelpDesk@nih.gov</u>
- ID.me Support: <u>CTEPHelpDesk@nih.gov</u> (IAM Linking) <u>Contact us (id.me)</u> (ID.me account)
- CIRB: <a href="mailto:support@ncicirbcontact.zendesk.com">support@ncicirbcontact.zendesk.com</a>;
  1-888-657-3711
- TRIAD: <u>triad-support@acr.org</u>; 1-703-390-9858